

## Internet Safety Contacts

### General internet safety advice and information

Contact: The ACMA  
Web: [www.cybersmart.gov.au](http://www.cybersmart.gov.au)  
Phone: Cybersafety Contact Centre  
1800 880 176 (free call)  
Email: [cybersafety@acma.gov.au](mailto:cybersafety@acma.gov.au)

### Information about online bullying

Contact: Bullying. No Way!  
Web: [www.bullyingnoway.com.au](http://www.bullyingnoway.com.au)

### Information about online privacy

Contact: Office of the Privacy Commissioner  
Web: [www.privacy.gov.au](http://www.privacy.gov.au)  
Phone: 1300 363 502  
Email: [privacy@privacy.gov.au](mailto:privacy@privacy.gov.au)

### Information about online security

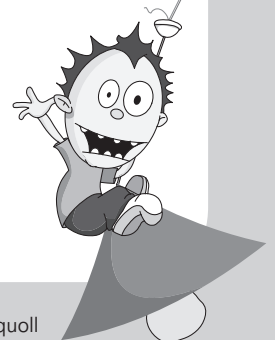
Contact: The Department of Broadband, Communications and the Digital Economy  
Web: [www.dbcde.gov.au](http://www.dbcde.gov.au)  
[www.staysmartonline.gov.au](http://www.staysmartonline.gov.au)  
Contact: Internet Industry Association Security Portal  
Web: [www.security.iiia.net.au](http://www.security.iiia.net.au)  
Phone: 02 6232 6900  
Email: [info@iiia.net.au](mailto:info@iiia.net.au)

### To report inappropriate or illegal online content

Contact: The ACMA  
Web: [www.acma.gov.au/hotline](http://www.acma.gov.au/hotline)  
Email: [online@acma.gov.au](mailto:online@acma.gov.au)

### To report inappropriate online contact with a child

Contact: OCSET (Online Child Sex Exploitation Team)  
Web: [www.afp.gov.au/contact.html](http://www.afp.gov.au/contact.html)  
Phone: 02 6275 7528 (24 hour Reporting Hotline)  
Email: [National-OCSET-OMC@afp.gov.au](mailto:National-OCSET-OMC@afp.gov.au)



# cyber(smart:)

## To report spam

Contact: The ACMA  
Web: [www.spam.acma.gov.au](http://www.spam.acma.gov.au)  
Phone: 1300 855 180

## To report an online scam

Contact: SCAMwatch  
Web: [www.scamwatch.gov.au](http://www.scamwatch.gov.au)  
Phone: 1300 302 502

## To report online criminal activity

Contact: Crime Stoppers  
Phone: 1800 333 000  
Contact: AFP High Tech Crime Operations  
Web: [www.afp.gov.au](http://www.afp.gov.au)

## To make a complaint about an internet service provider or mobile phone

Contact: Telecommunications Industry Ombudsman  
Web: [www.tio.com.au](http://www.tio.com.au)  
Phone: 1800 062 058  
Email: [tio@tio.com.au](mailto:tio@tio.com.au)

## To remove content from a social networking site

Contact: To ask for offensive or illegal content to be removed from a website, contact the website administrator or webmaster. Social networking sites generally have policies about unacceptable content, restricting content that users are allowed to upload.

## Emergency support for children and families

Contact: Life Line  
Web: [www.lifeline.com.au](http://www.lifeline.com.au)  
Phone: 13 11 14  
Contact: Kids Help Line  
Web: [www.kidshelp.com.au](http://www.kidshelp.com.au)  
Phone: 1800 551 800  
Contact: Reach Out!  
Web: [www.reachout.com.au](http://www.reachout.com.au)  
Email: [info@reachout.com.au](mailto:info@reachout.com.au)

